

## Community Resilience Strategy 2024-2028 Delivery Plan

### APPENDIX B

Objectives	Standards	Actions
<p><b>Enabling resilient behaviours</b> – informing and listening to the public about risk, appropriate preparedness and response actions, motivations and blockers to action.</p> <ul style="list-style-type: none"> <li>• Response communications and alerting.</li> <li>• Education awareness materials, programmes and campaigns.</li> </ul>	<p>A multi-agency community resilience working group of the LRF, or across multiple neighbouring LRFs, to coordinate community resilience activity.</p> <p>Easily accessible and regularly updated information about statutory responder and/or LRF community resilience services, resources, governance and points of contact.</p> <p>A communications and engagement plan to promote resilient behaviours and encourage community and voluntary networks to promote resilience and take a role in emergency management. This should use existing engagement channels and activities and have due regard to the Public Sector Equality Duty and specifically the guidance on engagement.</p>	<p>PCOM&amp;R - Established working group, which meets quarterly.</p> <p>LLR Resilience Forum Website. <a href="https://www.llrresilienceforum.org.uk">https://www.llrresilienceforum.org.uk</a></p> <p>Website and Media &amp; Comms plan.</p> <p>Voluntary Sector Engagement including establishing a Voluntary Sector Support Plan and Voluntary Sector Support Cell, which will be stood up alongside the SCG/TCG and other responding cells such as the Humanitarian Assistance Cell, Media and Comms Cell etc.</p> <p>Be aware and promote Social Media Campaigns such as 30 Days, 30 Ways each September to highlight Community Resilience and Preparedness.</p> <p>Volunteer Flood Wardens to receive regular information via email and quarterly newsletter.</p>

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		District and Borough Councils, County, City and Rutland to share Resilience messages with residents via email, Social Media and other communication channels.
<p><b>Enabling community led social action –</b> supporting community networks to understand their capabilities, access resources, tools and responder partners and take collective resilience action with benefits for people and places.</p> <ul style="list-style-type: none"> <li>Facilitating and advising community networks.</li> <li>Supporting community led emergency planning.</li> <li>Facilitating access to training and physical emergency resources.</li> </ul>	<p>Representatives from community and voluntary networks on the LRF working group.</p> <p>A process for identifying, mapping and regularly assessing the resilience of community and voluntary networks at highest risk to inform priorities for targeted communications and interventions.</p>	<p>PCOM&amp;R need to ensure feedback/communication.</p> <p>Community Response Plans &amp; the BRT project.</p> <p>Volunteer Community Flood Wardens are recruited, trained and regularly informed.</p> <p>Flood Action Groups to be encouraged to share information on specific issues</p> <p>LRF partners such as the Environment Agency, Lead Local Flood Authorities and the Met Office to provide Community Engagement events, training and information.</p>
<p><b>Partnering with voluntary capabilities –</b> working with individuals, businesses, community networks, community emergency response volunteer teams, spontaneous volunteers and voluntary organisations to co-produce, design and deliver support to the public.</p>	<p>The community resilience considerations and the voluntary capabilities of all their member organisations integrated into existing emergency management plans.</p>	<p>Voluntary Sector Response Plan and the Voluntary Sector Support Cell.</p>

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<ul style="list-style-type: none"> <li>• Convening and consulting on plans.</li> <li>• Agreeing roles and activation models dependent on need and appropriate to capabilities.</li> <li>• Involving voluntary capabilities in exercising.</li> </ul>	<p>Identified and engaged with those community and voluntary networks which might offer support to their communities and to responders before, during or after an emergency. This includes, but is not limited to, community emergency planning groups, community emergency response teams, Parish and Town Councils, faith groups, Voluntary Community and Social Enterprise organisations.</p> <p>A process for providing advice and support to community and voluntary networks that want to have a role in emergency management.</p> <p>Clearly defined roles for community and voluntary networks for preparing, responding and recovering from emergencies, which are agreed and communicated prior to an incident. For example, this may range from informal expectations for neighbours to support one another to formal partnership arrangements utilising memorandums of understanding and codes of conduct.</p> <p>A regularly updated database of local and national voluntary capabilities available to support emergency response and</p>	<p>Voluntary Sector Reasons Plan and Community Response Plans.</p> <p>Voluntary Sector Response Plan and training &amp; exercising.</p> <p>Voluntary Sector Response plan and Community Response plans.</p>
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	<p>recovery, with clear activation processes which are agreed and communicated to all partners. Locally agreed arrangements to manage spontaneous offers of support to affected people and to emergency responders in emergencies, including financial and physical donations, unaffiliated 'spontaneous' volunteers, in-kind resource and expertise.</p>	<p>Voluntary Sector Response Plan and the activation of the Voluntary Sector Support Cell.</p> <p>Community Response Plans should include hyper local groups who could provide support before, during and after an incident.</p> <p>Some of our Voluntary Sector agencies receive training in the Management of Spontaneous Volunteers, so could be utilised in this role.</p>
<b>Other</b>	<p>Representation of the community resilience working group on the LRF executive and on other working groups such as Risk Assessment, Warning and Informing, Business Continuity Promotion, Human Aspects, Voluntary Sector Partnerships and on relevant national groups.</p> <p>Community resilience approaches, programmes and lessons are proactively shared with neighbouring LRFs, national networks and through Joint Organisational Learning Online.</p>	PCOM&R

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<b>Overarching</b>	<p>A community resilience coordinator who works across the LRF partnership to coordinate community resilience activity.</p> <p>Defined goals, success indicators and timeframes for engagement and interventions with community and voluntary networks.</p>	

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